Audi After Care®

Mechanical Breakdown Protection



Coverage for New, Certified *:plus* and Used Audi Vehicles.

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Mechanical Breakdown Protection

Take control of future mechanical repairs

Audi vehicles are known for premium quality, but even vehicles of the highest calibre require repairs. Audi After Care Mechanical Breakdown Protection (MBP) covers many costly vehicle components that can potentially fail over time.

Should an unexpected covered breakdown occur, simply take your vehicle to any Audi Dealership in Canada or the contiguous United States and Alaska, and our trained Audi technicians will handle the rest. With several coverage levels, term lengths and deductibles, Audi After Care MBP can be customized to meet your needs.

For added peace-of-mind, enjoy additional benefits such as 24 Hour Roadside Assistance, Car Rental Benefit, and a Claim-Free Reward.[1]

Ease the burden of future mechanical repairs today with Audi After Care MBP.

Levels of coverage

All coverage levels are available on New, Certified *:plus* and eligible Used Audi Vehicles.[2]

Platinum Plan

Ultimate coverage for absolute peace-of-mind. All components are covered other than a select list of exclusions.

Gold Plan

Extensive coverage across the powertrain and many other critical vehicle components that can be costly to repair.

Sterling Plan

Essential protection for major powertrain components for your Audi vehicle, with a maximum coverage limit of $4,000 per repair visit.

Multi-media software package (Optional upgrade)

With this package, the cost of all Audi recommended software updates to your vehicle's entertainment and navigation systems are covered (up to $500).

Program highlights

- Fully backed by Audi Canada
- Lock-in future repair costs with today's money
- Payable in afforable monthly installments
- Quality new or remanufactured parts for Audi approved repairs
- Experienced and licensed Audi technicians to perform your repairs
- Coverage throughout Canada and the contiguous United States and Alaska
- Valuable additional benefits including 24 Hour Roadside Assistance and Trip Interruption commence at time of purchase
- Fully transferable to the next private owner
- Maximizes the resale value of your vehicle



European model shown.

audiprotection.ca

Coverage summary

	Platinum Plan	Gold Plan	Sterling Plan
Air conditioner	●	●	◐
Brakes	●	●	◐
Drive axle	●	●	●
Electrical	●	●	◐
Electrical / Hybrid vehicle components	●	●	●
Engine	●	●	◐
Fuel delivery	●	●	◐
Steering	●	●	◐
Transfer case	●	●	◐
Transmission	●	●	◐
Turbocharger	●	●	●
Cooling	●	●	
Front and rear suspension	●	●	
Multi-media software package (optional upgrade)	✓	✓	✓
All vehicle components[3] (other than a list of exclusions)	●		

Additional benefits

24 Hour Roadside Assistance	●	●	●
Car Rental Benefit	●	●	●
Transferable	●	●	●
Trip Interruption	●	●	●
Claim-Free Reward	●	●	

◐ A restricted list of components are covered compared to higher levels of coverage.

Additional benefits

In addition to the exceptional coverage which protects your vehicle, Audi After Care MBP comes complete with an array of added benefits, with no deductible.

24 Hour Roadside Assistance

You and your family can travel with confidence knowing that you can rely on us for roadside assistance 24/7. You'll never be stranded on the road.

Rental Benefit

Covers car rental expenses while your vehicle is being repaired ($50 per day, up to $200 per repair visit).

Transferable

If you sell your vehicle, Audi After Care MBP is transferable to the next private owner.

Trip Interruption

Reimbursement of lodging and meal expenses if your covered vehicle breaks down while you are on a road trip and repairs last overnight (up to $100 per day, up to $500 per repair visit).

Claim-Free Reward[4]

If no claims have been filed or additional benefits utilized by the time your Audi After Care MBP coverage expires, you may choose from one of the following three reimbursement options:

A. Selling Dealer will credit the total amount paid for your original Audi After Care MBP contract towards the purchase of a new Audi After Care MBP contract; or

B. A store credit at your selling Dealer for the full amount paid for your contract (inclusive of taxes) up to $2,000; or

C. A refund cheque of the amount paid for your contract (inclusive of taxes) up to $1,000.

1. Available on select Gold and Platinum Plans only.
2. Dealer to verify vehicle eligibility.
3. Refer to contract for full details.
4. Available on select Gold and Platinum Plans only.
5. Vehicle repair costs can vary based on many factors. The values above are for illustrative purposes only and may not represent your repair costs.

The contents provided in this brochure are only a summary of certain terms and conditions of the contract. Please refer to the actual contract for complete details of coverage and exclusions. The terms and conditions of the contract shall supersede the contents provided in this brochure. The contract may not be available in all Provinces or Territories and specific provisions may vary based upon individual provincial or territorial requirements. (E&OE).

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Coverage that delivers peace-of-mind

Mechanical breakdowns can happen when you least expect them and are often costly to repair. With Audi After Care Mechanical Breakdown Protection, you will enjoy:

- **The security of knowing that many common and expensive components are covered in the event that a breakdown occurs**
- **Maximized resale value of your Audi with coverage that is transferable to the next private owner**
- **24 Hour Roadside Assistance to help get your Audi back on the road as quickly as possible**
- **Car rental coverage should your Audi be at the Dealer for a covered repair**

Typical repair costs

In the even of a mechanical breakdown, a quality repair may cost more than you think.[5]

Engine replacement	$15,255
Differential repair	$4,500
Alternator replacement	$900
Air conditioner repair	$1,520
Fuel pump replacement	$545
Radiator repair	$735
Transmission replacement	$8,000
Leaking cylinder head gasket	$2,585
4 wheel drive transfer case repair	$3,790
Master brake cylinder replacement	$525
Power window motor replacement	$550
Airbag assembly replacement	$1,350

Covered items

	Platinum Plan	Gold Plan	Sterling Plan
Air conditioner			
Air conditioning lines and hoses	●	●	●
Clutch and pulley	●	●	●
Compressor	●	●	●
Condenser	●	●	●
Evaporator	●	●	●
Expansion valve	●	●	●
High / Low compressor cut-off switch	●	●	●
Idler pulley and idler pulley bearing	●	●	●
Refrigerant (only covered in conjunction with the repair or replacement of a failed covered component causing a leak)	●	●	●
Seals and gaskets	●	●	●
Receiver / Dryer	●	●	
Brakes			
ABS electronic control module	●	●	●
ABS hydraulic control unit	●	●	●
Accumulator and pump	●	●	●
Disc brake calipers	●	●	●
Master cylinder	●	●	●
Proportioning valve	●	●	●
Seals and gaskets	●	●	●
Vacuum / Assist booster	●	●	●
Wheel cylinders	●	●	●
Backing plates	●	●	
Brake hydraulic lines and fittings	●	●	
Self adjusters and return springs	●	●	
Wheel speed sensors	●	●	
Cooling			
Blower motor	●	●	
Engine cooling fan, motor and relay	●	●	
Fan clutch	●	●	
Hot water control valve	●	●	
Radiator, heater core	●	●	
Seals and gaskets	●	●	
Serpentine belt tensioner	●	●	
Thermostat	●	●	
Water pump and pulley	●	●	
Drive axle (and all internal parts contained within the drive axle)			
Axle bearings	●	●	●
Axle shafts	●	●	●
Centre support bearing	●	●	●
Constant velocity joints	●	●	●
Differential cover	●	●	●
Drive shafts and yokes	●	●	●
Four-wheel drive actuator	●	●	●
Front and rear drive axle cases	●	●	●
Locking hubs	●	●	●
Seals and gaskets	●	●	●
Universal joints	●	●	●
Wheel bearings / Hub assemblies	●	●	●
Electrical			
Alternator and voltage regulator	●	●	●
Electronic ignition module	●	●	●
Electronic powertrain control module	●	●	●
Engine compartment wiring harness	●	●	●
Front and rear window wiper motor(s)	●	●	●
Heater / A.C. blower speed switch	●	●	●
Horns	●	●	●
Ignition switch	●	●	●
Manual heater / A.C. control assembly	●	●	●
Solenoid and drive	●	●	●
Starter motor	●	●	●
Stop lamp switch and headlamp switch	●	●	●
Turn signal switch and multifunction switch	●	●	●
Washer pump and switch	●	●	●
Crank angle sensor	●	●	
Cruise control system	●	●	
Gauges	●	●	
Ignition coil	●	●	
Navigation system	●	●	
Power door lock actuator and switch	●	●	
Power window motor(s)	●	●	
Power window switch	●	●	
Rear defroster switch	●	●	
Electric / Hybrid vehicle components			
Battery charger	●	●	●
Electric motor	●	●	●
Generators	●	●	●
High voltage cables	●	●	●
Power converter / Inverter	●	●	●
Engine (and all internally lubricated parts contained within the engine)			
Camshaft	●	●	●
Camshaft bearings, case and followers	●	●	●
Connecting rod bearings	●	●	●
Crankshaft	●	●	●
Cylinder block, cylinder head(s)	●	●	●
Cylinder head valves, guides, and lifters	●	●	●
Engine mounts	●	●	●
Harmonic balancer	●	●	●
Intake manifold	●	●	●
Oil pump and oil pump housing	●	●	●
Pistons, piston rings and wrist pins	●	●	●
Push rods	●	●	●
Rocker arms, shafts, bearings	●	●	●
Seals and gaskets	●	●	●
Springs, seals, retainers, and seats	●	●	●
Timing cover and housing	●	●	●
Timing gears, guides, and tensioner	●	●	●
Valve covers	●	●	●
Water pump	●	●	●
Cam plug	●	●	
Crankshaft pulley	●	●	
Engine oil cooler	●	●	
Timing chain or belt	●	●	
Front and rear suspension			
Bearings or bushings	●	●	
Radius arm and bushings	●	●	
Spindle and spindle support	●	●	
Stabiliser bar, links and bushings	●	●	
Torsion bars and mounts or bushings	●	●	
Upper / Lower control arms and shafts	●	●	
Upper and lower ball joints	●	●	
Fuel delivery			
Fuel distributor and injectors	●	●	●
Fuel pump and relay	●	●	●
Metal fuel delivery lines	●	●	●
Vacuum pump	●	●	●
Fuel injection sensors and control units (except oxygen sensor)	●	●	
Fuel pressure regulator	●	●	
Seals and gaskets	●	●	
Steering			
Power steering pump	●	●	●
Rack and pinion steering gear (all internal parts)	●	●	●
Seals and gaskets	●	●	●
Steering column assembly	●	●	●
Steering knuckle	●	●	●
Control valve	●	●	
Cooler	●	●	
High pressure and return hoses	●	●	
Lines and fittings	●	●	
Steering speed sensors	●	●	
Tie rod ends and boots	●	●	
Transfer case (and all internally lubricated parts)			
Seals and gaskets	●	●	●
Transfer case housing and all internal parts	●	●	●
Mounts	●	●	
Vacuum or electric control motors	●	●	
Transmission (automatic or standard, plus all internally lubricated parts)			
Electronic shift control unit	●	●	●
Flywheel / Flex plate	●	●	●
Seals and gaskets	●	●	●
Torque converter	●	●	●
Transmission case	●	●	●
Transmission mount	●	●	●
Vacuum modulator	●	●	●
Factory installed transmission cooler and lines	●	●	
Hydraulic clutch master and clutch slave cylinders	●	●	
Hydraulic lines and fittings	●	●	
Ring gear	●	●	
Servo and governor covers	●	●	
Turbocharger			
Seals and gaskets	●	●	●
Turbocharger housing and all internal parts	●	●	●
Multi-media software package (optional upgrade)	✓	✓	✓
All vehicle components (other than a list of exclusions)[4]		○	

Platinum Plan non-covered components

With the Platinum Plan, all vehicle components, except those listed under exclusions in your contract, are covered. While not an exhaustive list, some of the common items not covered include:

Accessory items
Cell phones, electronic keyless entry transmitter (key fob), non-factory audio equipment, tire pressure sensors.

Maintenance related items
Exhaust and emission systems, batteries, shock absorbers, struts / mounting plates, clutch assembly, brake rotors and drums, friction brake material, friction clutch disc and pressure plate, light bulbs, fuses, throw out bearing, door and trunk handles.

Cosmetic items
Glass, lenses, sealed beams, weather strips, trim items, moldings, bright metal, chrome, upholstery and carpet, paint, outside ornamentation, bumpers, body sheet metal and panels, frame and structural body parts.

Platinum Plan

Additional covered components:

- Airbags
- Auto heater/Air conditioner control assembly
- Body control modules
- Coil springs
- Daytime Running Lights module
- Door latch assembly and lock cylinders
- Fuse box / Power distribution module
- Heated seat elements
- Heater / Vent control actuator
- Keyless entry module
- Rear park distance monitoring system
- Window regulators
- Windshield washer reservoir and spray nozzles
- Wire harnesses
- ...and more



Superior coverage

Photo is for illustrative purposes only.